



STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
COLLECTION SERVICE BOARD
500 JAMES ROBERTSON PARKWAY
NASHVILLE, TENNESSEE 37243
615-741-1741 (FAX) 615-253-1179

COLLECTION SERVICE BOARD
710 JAMES ROBERTSON PARKWAY, 2nd FLOOR CONFERENCE ROOM
MEETING AGENDA
July 13, 2011

9:30 a.m. Call to Order – Bart Howard, Chairman

- Roll Call – Donna Hancock, Executive Director
- Agenda – Review / Adopt
- **Tab (1)** Minutes - May 11, 2011 - Review / Adopt

9:35 a.m. Location Manager Application for David Winters – Tab (2)

(Graham Matherne, Counsel for Bureau of Collection Recovery LLC, scheduled to appear on behalf of Mr. Winters)

10:00 a.m. Terrance Bond, Assistant General Counsel

- Legal Report (handout)

11:30 a.m. Administrative Report –Donna Hancock, Director

- **Tab (3)** Complaint Status Report

12:00 p.m. Collection Location Applications Review: Determine Eligibility –

- **Tab (4)** FAN Distributing, LLC

12:15 p.m. Location Manager Application Review: Determine Eligibility –

- **Tabs 5 - 24**

12:55 p.m. New Business or Unfinished Business

1:00 p.m. Adjourn

Please turn off or silence cellular phones and pagers during board meeting

Commission/Board meeting will be conducted by permitting participation of the Commission/Board members by electronic means of communication, if necessary. Any member participation by electronic means shall be audible to the public at the location specified above.